



# Cotton Candy Machine Rental Instructions

## Equipment Needed:

Cotton Candy Machine  
Round Aluminum Floss Pan  
Plastic Net inside of Floss Pan  
4+ Net Clips to hold plastic netting in place

## Additional and/or Optional Equipment:

Flossugar\* Flavoring Cartons  
Paper Floss Cones  
Plastic Bags (optional)

\*\*\* *Flossine (a colored powder you mix with regular table sugar) must **never** be used in a machine rented from PartyLand. The fine sugar granules seep into the motor area and causes the machine to shut down*

## Set Up Instructions:

1. Place machine on a table and plug into a grounded 110 volt outlet (3 prong outlet). Do NOT alter plug to fit in a 2 prong receptacle--this could cause a **fire hazard** and/or damage to machine.)

Also make sure **NOTHING ELSE** is plugged into the same circuit this machine is using. A circuit may have as many as 5-6 outlets connected to it in the electrical breaker box. **PLAN AHEAD!** At the same time, turn on this and all other electrical devices you will be using during your event and let them run for 5-10 minutes. Make sure ahead of time so you don't have to move items around to different circuits **during** your event!

2. Try and plug machine directly into wall receptacle. If you **MUST** use an extension cord, **MAKE SURE IT IS A THICK TYPE, USUALLY ORANGE OR BLUE IN COLOR AND RATED FOR AT LEAST 20 AMPS.**
3. Place round pan with hole in center over column (floss head) in middle of machine.
4. Open a flossugar carton and pour sugar into hole in top of column to within 1" of the top edge.

## Operating Instructions:

1. Turn machine on by flipping toggle switch on front face of unit. Turn heat switch "on." Adjust heat dial to desired output. (By turning heat dial, you can increase/decrease amount of cotton candy being made.)
2. When cotton candy starts sticking to the plastic netting in aluminum pan (takes up to one minute usually), take paper cone and slowly rotate until candy on cone is the desired size. You may want to poke holes in a box to stand up finished cones **OR** place them in the clear, plastic bag and twist tie. Putting in bag will allow cotton candy to stay fresh longer.

3. You may want to start bagging cotton candy several hours early to get a good jump on customers.usually the cotton candy line is the longest at an event. **DO NOT** bag cotton candy the day before an event, it tends to shrink into a sugar ball--especially if it's hot or humid.
4. When machine stops producing cotton candy, turn unit off and re-fill head with sugar. Turn on and repeat above steps.

### **Cleaning the Machine:**

1. Empty all sugar (flossugar) from machine head by making cones. Let machine run empty on "high" heat for a few minutes to clean out sugar residue on the slotted bands. Unplug machine.

**Do NOT attempt to clean the machine head (where the sugar goes) any further.**

- Do NOT get the machine head wet in any way.
  - Do NOT use a sharp instruments to try and scrape dried sugar off the machine head.
2. Remove pan and wash in sink with hot water. **DO NOT** take off netting, sugar will dissolve in the hot water.
  3. Wipe off machine base and cord with a rag and warm water.

***IMPORTANT: A CLEANING FEE OF \$15.00 WILL BE CHARGED IF MACHINE IS RETURNED DIRTY!***

**Troubleshooting:** If machine stops working:

- Check to see if unit is plugged in to a working outlet. Check breaker switch in breaker box (inside building) to make sure it hasn't switched "off." (Look for orange color in clear window of switch--if orange appears, turn switch to "OFF" position and fully back to "on" position.)
- If candy isn't being produced fast enough, you may be too far from power source--plug directly into wall receptacle.
- Push white or red "reset" button on front of machine--front panel or angled lower panel on large red machines.
- Unplug other cords from circuit or power receptacle.

**If above steps can't get machine working, call PartyLand immediately:  
1-801-489-7777 or 1-800-489-7797.**

**Do NOT attempt to repair machine in any way. Any damages to the machine due to such an attempt will be charged to you.**

### ***WARNING / DANGER***

- To avoid serious burns, do NOT touch the head of the unit while it is hot.
- Do not allow direct contact of this equipment by the public when used in food service locations.
- Machine must be properly grounded to prevent electrical shock to personnel.
- Do NOT immerse this equipment in water.
- Always unplug the equipment before cleaning or servicing.

## Returning the Cotton Candy Machine

All parts listed below must be returned in good working condition. Any parts missing or broken will be charged at the price listed.

<b>U</b>	<b>Qty</b>	<b>Item</b>	<b>Price</b>
'	1	Base-Whirlwind x15R	\$ 150.00
'	1	Bowl, metal	\$ 161.00
'	1	Plastic Net	\$ 18.00
'	1	Clips	\$ 1.50
'	1	Floss Ribbon	\$ 35.00
'	1	Rings	\$ 27.95
'	1	Gaskets	\$ 4.25



[www.partylandutah.com](http://www.partylandutah.com)

*Trouble shooting hints, power requirements, and additional copies of this form may be reprinted from the above website.*